	In	Out of	Upgrade	Referral Available
Service	Scope	Scope	Available	at Cost to Client
Team Service Model with a Dedicated Payroll Services	X			
Consultant				
HRIS System Access (isolved): Payroll, time & attendance	X			
tracking, PTO tracking, G/L reporting, custom reports, pay				
card funding, direct deposit, imputed income, deductions				
Mobile Friendly isolved Website	X			
Train Client Sponsor on System Functionality, Maintenance	X			
Accountabilities, Upload Documents for Recordkeeping				
Educate Client How to Upload Documents to isolved	X			
Payroll Audit & Final Payroll Submission	X			
Web-Based Employee Onboarding	X			
Physical Time Clocks			Х	
Time & Labor Management/Scheduling Module	X		Х	
Non-Manipulated Time Worked File Processing	Х			
Talent Management Module	Х		Х	
Applicant Tracking System Module			Х	
English Language HRIS, Support, Services	Х			
Non-English Language HRIS, Support, Services		Х	Х	Х
Sourcing & Hiring Templates (job descriptions, job posting,	Х			
offer letters, interview questions, etc.)				
Customized Sourcing & Hiring Support (above items, plus		Х		Х
candidate screening, interviewing, selection)				
Standard PayScale Reports	X			
Background Screening/Drug Testing Guidance & Testing			Х	
Communicate Screening Outcomes to Candidates		Х		
E-Verify Process	Х			
Verification of I-9 Documentation		Х	Х	
Work Visa Sponsorship		Х		
W4 Elections via isolved	Х			
W2, W2C Production & Mailing, Reporting	Х			
ACA Reporting, 1094C, 1095C	X			
PEO Level & Client-Reporting State Tax Payment/Reporting	Х			
New State/Local Business Registrations, Business/Owner		X		
Reporting & Tax Payments (ex: Den OPT for owners)				
Client-Reporting New State Payroll Account Registrations,			Х	
Tax Account Closures				

Some benefits may require additional contributions if client elects to offer to employees.



	In	Out of	Upgrade	Referral Available
Service	Scope	Scope	Available	at Cost to Client
New State Tax Compliance Post-Contract Effective Date			Х	
Prior Tax Account Issue Resolution			Х	
Advise on types of leave available to employees, FMLA	Х			
compliance and evaluation, ADA accommodations, policy				
recommendations				
Track balances against frequency maximums		X		
Determine pay policy application for employees on leave		X		
Advise on appropriate application of sick leave, compliance	X			
with State and Federal regulations, policy development of				
changes, new pay codes, set-up sick policy plans and				
conduct balance audits				
Sick pay determinations or authorization for employees		X		
Taxation applicability review and application	X	N N		
Tax recommendations or advice for individuals or businesses	N N	X		
Payroll reporting assistance for grants or SBA needs	X			
Paycheck Protection Program (PPP) loan reporting	X	V		
Completing applications for programs, loans, accreditations	V	X		
FLSA Guidance	X X			
Minimum Wage Audits	^	x	X	
1099 Processing 1099 Time Tracking		X	^	
Equal Pay Practice Review	x	^		
Master Medical Insurance Benefits Plan Sponsorship	X			
Master Dental & Vision Insurance Benefits Plan Sponsorship	X			
Limited Administration of Client-Retained Benefits (renewals	X			
and deductions only)				
Master 401(k) Retirement Plan Sponsorship	x			
Limited Administration of Client-Retained Retirement Plan	X			
(deductions only)				
Tax-Advantaged Accounts (Medical FSA, Limited Purpose	х			
FSA, Dependent Care, Transit, Parking, HSA, HRA)				
Basic Life & AD&D Insurance	Х			
Voluntary Life & AD&D Insurance	Х			
Short Term Disability	Х			
Long Term Disability	Х			
Employee Assistance Program	Х			

Some benefits may require additional contributions if client elects to offer to employees.



	In	Out of	Upgrade	Referral Available
Service	Scope	Scope	Available	at Cost to Client
Supplemental Benefits: Accident, Critical Illness & Hospital	X			
Student Loan Repayment	Х			
Pet Insurance	Х			
Auto & Home Insurance	Х			
Employee Perks Discount Program	Х			
Eligibility guidance for benefit programs	Х			
ACA Compliance	Х			
Multiple Benefit Classification Offers (Full Time,	Х			
Management, Executive)				
Benefit Enrollment Assistance & Follow-Up	Х			
Enrollment via isolved for Master Plan Enrollment	Х			
Open Enrollment & Virtual Meeting for Master Plans	Х			
COBRA	Х			
On-Site Enrollment Meetings		Х	Х	
Workers' Compensation Master Policy Sponsorship	Х			
Monopolistic State (OH, WA, WY, ND) Workers'		Х		
Compensation Policy Administration (ex. WA tax remittance)				
Client-Retained Worker's Compensation Policy		Х		
Administration (reporting, claims, except WA tax reporting)				
OSHA Compliance, Logs, for Master Policy	Х			
Virtual or Onsite Hazard Assessments for Master Policy	Х			
Virtual/Online Training Topics in LMS	Х			
Safety Manual Review/Development Assistance for Master	Х			
Policy				
Provide Strategy for Citations and Fines for Master Policy	Х			
Virtual HR Consultant Support	Х			
Employee Handbook Template for Colorado	Х			
Addendum Templates for Updates	Х			
Compliance Reviews	Х			
Guidance and Communication for Updated Laws &	Х			
Regulations				
Custom handbooks, onboarding, orientation, addendums		Х		
Organizational Compensation Planning/Redesign		Х		Х
Performance Management and Compensation Best Practices	Х			
Performance Review Templates	Х			

Some benefits may require additional contributions if client elects to offer to employees.



	In	Out of	Upgrade	Referral Available
Service	Scope	Scope	Available	at Cost to Client
Prepare Performance Reviews and Client Schedules, Follow-		X		
Ups				
Decide Merit and Other Pay-Related Decision		X		
Conduct Performance Discussions with Employees		X		
Hiring & Termination Guidance	Х			
Grievance & Dispute Resolution	Х			
Hiring & Termination Decisions		Х		
Compliance Integration of New Laws & Regulations	Х			
Annual Subscription to Federal, State, Local Posters with	Х		Х	
Automatic Updates (3)				
Employee Relations Support	Х			
Provide Legal Advice		Х		Х
Employment Practices Liability Insurance (EPLI)			Х	
Conduct Investigations	Х			
Document Findings & Timelines	Х			
Recommend Course of Action	Х			
Advise on Progressive Discipline and/or Corrective Coaching	Х			
Provide Guidance on Verbal Warnings	Х			
Review Written Warnings	Х			
Provide Performance Improvement Plan Templates	Х			
Advise on Suspensions	Х			
Provide Guidance on Termination Circumstances	Х			
Provide Termination Letter Templates	Х			
Review Termination Letters	Х			
Final Pay Delivery Compliance	Х			
Respond to Unemployment Claims	Х			
Correspond with Unemployment Agencies	Х			
Provide Guidance to Employers on Approach to Appeals &	Х			
Hearings				
Participate in Unemployment Hearings	Х			
Contest Most Unemployment Claims	Х			
Provide Several Agreement Template	Х			
Review Severance Agreement	Х			
Provide Recommendation for Compliance	Х			
Collaborate with Legal Resources to Respond to DOL Notices,	Х			
Audits, and Hearings				

Some benefits may require additional contributions if client elects to offer to employees.



In	Out of	Upgrade	Referral Available
Scope	Scope	Available	at Cost to Client
Х			
Х			
Х			
Х			
X			
X			
X			
Х			
Х			
Х			
	Scope X X X X X X X X X X X X X X X X X	ScopeScopeX	ScopeScopeAvailableXXXXXXXXXXXXXXXXXXXX

Some benefits may require additional contributions if client elects to offer to employees.

This list is not all-inclusive and is subject to change.

